

Statement of Purpose

This Statement of Purpose has been produced to comply with Regulation 12 and Schedule 3 of the Care Quality Commission (Registration) Regulations 2009

Service Type: Care Home Service without Nursing

Regulated activity: Accommodation for persons who require personal care

Legal status: An organisation: a limited company

Registered Provider: Baxter and Hill Ltd

Provider's email address: enquiries@wallfieldhouse.co.uk

Registered Manager: Romany Baxter

Registered Manager Email Address:
romany.baxter@wallfieldhouse.co.uk

Business address: 87, Doles Lane, Findern, Derbyshire, DE65 6BA

Services Provided

We specialise in providing personal care and accommodation for people aged 65 and over excluding nursing or dementia care.

We support our Residents with their day to day activities, for both their personal and social care.

All care provided is planned and delivered for each individual Resident, whilst considering their specific needs.

The Home has 15 bedrooms accommodating 15 Residents.

Introduction

We recognise that in a Residential Care Home it is essential that the delivery and development of our care and services are of a high standard and we will continually assess, adapt and strive for ongoing improvement.

Our core focus is to provide the best possible care and support to Residents, continuously assisting and enabling them to retain their sense of identity, well-being and self-worth. We tailor our care to their individual needs both physically and emotionally, encouraging them to live as independently as possible to ensure a fulfilling life for each. We enable each Resident to participate in activities, hobbies, social events and outings by tailoring the activities to suit an individual's capabilities.

We provide a warm, homely and caring environment to ensure that each Resident feels secure, happy and safe in the knowledge that well trained, friendly, caring staff are there to support and enable each Resident to live a fulfilled and happy life.

Maintaining good communication between the Home and each Resident and their families is key, as well as ensuring that those family and friends are supported emotionally. We welcome the involvement of relatives and friends in the Resident's day to day life for example, by involving them in their care plan and by participating in events, activities or even daily meal times, whilst always ensuring that we safeguard the Resident's individual rights.

We maintain and develop close links with the community as well as investing heavily into the training and development of all our staff to ensure a positive working environment which in turn will drive the care of all Residents to a continuously high level.

We recognise that a person moving into a Residential Care Home can be a daunting and worrying decision often causing anxiety. It too can also be an emotional and worrying time for a Resident's family and friends.

We have developed the following aims and objectives which form our core values to ease this worry and ensure the best possible care and well-being for all involved.

Environment

We will ensure the environment within the home is designed with the Residents safety, convenience and comfort in mind.

Security

We recognise that one factor of a person's requirements for moving into residential home is to ensure that the individual has a safe and secure environment.

Personal Care

We will work to achieve high levels of Personal Care to all Residents.

Staff

We understand that the success of a home and achieving high standards of care rests on having the correct staff in the right place at the right times with continuous training and development.

Social activities

The welfare of our residents, doesn't just stop at providing a safe environment and high quality care. We believe every resident should live as fulfilled life as possible and social activities form a core part of this.

Quality of life

We want our Home to be a happy place where Residents are encouraged to have the best quality of life possible, and where the management and staff of the home will assist them in achieving this. This means the Residents will be encouraged to make as many decisions as possible about their care. Residents are encouraged to

continue with their individual interests outside the home where possible.

Independence

We recognise that when a person makes the decision to live in a care home they may worry that their independence may become eroded. We will ensure that each Resident will be encouraged and supported to be as independent and content in their new life.

Privacy

We understand that living in a residential home means that a resident can be surrounded by other people for a large part of their time. Therefore, it is essential that each resident can enjoy privacy when they require it and we will ensure this is possible.

Dignity

Each Resident is treated as an individual and is cared for with respect, dignity and consideration to each resident's needs, views and values. Disability in the elderly and the general ageing process can slowly undermine a person's self-esteem so we recognise that it is vitally important to enable each resident to retain their confidence in their personal presentation. Each Resident is cared for with respect to dignity.

Diversity, religious and cultural practices

We respect and value the diversity of all our residents and ensure that we discuss and understand their beliefs and wants from the outset and throughout. We provide the following to support their involvement in their religious or cultural activities and celebrate diversity both within the home and in the community. Where necessary we learn about each residents' religious and cultural beliefs, customs and rules, ensuring the understanding of all staff.

Choice

It is essential that each Resident is given freedom of choice in all areas of their life in the care home. We also respect that residents and prospective residents should have the freedom to choose where they live. We provide support and information to all residents and their relatives to help them make an informed decision on whether our home suits their needs and wishes.

Civil Rights

When an individual decides to live in a communal environment, especially where that person may have restricted mobility, there may be a worry of becoming isolated and unable to continue to participate and engage in external activities and situations.

Lifestyle

Facilitate as much as possible a lifestyle conducive to a resident's previous independent lifestyle.